

UPDATED RISK ASSESSMENT



Completed
Monday 27 July 2020

Following an update from DCMS (Department of Culture, Media and Sports) to the professional guiding associations, Look Up London is informed that;

“Guides are able to take groups of up to 30 on walks outside provided that they have undertaken a risk assessment and are mitigating against any risks identified”

After consideration, Look Up London is now offering private and public tours to groups up to 10 attendees.

Below is what Look Up London is doing to keep the Tour Guide, Tour Attendees and Members of the Public safe during private and public walking tours.

POTENTIAL HAZARDS	WHO MIGHT BE HARMED	CONTROLS REQUIRED	ACTION TAKEN
Oversized Groups	Tour Guide, Tour Attendees, Members of the Public	Groups will be limited to a maximum of 10 people (not including the Tour Guide)	No bookings of over 10 people will be taken until further notice
Close contact with people outside your household	Tour Guide, Tour Attendees, Members of the Public	Tour Guide will consult with the Tour Attendees and take appropriate measures to ensure their safety and comfort. This may include wearing a mask, a transparent visor, using a remote microphone and headphones. These options will be available for all tours	Before tours take place Look Up London will notify Tour Attendees of the safety measures via email and agree on attire and equipment that ensures the safety of all participants.
		Tour Guide will ensure their hands are cleaned before the tour and will provide hand sanitiser if needed to Tour Attendees.	Effective hand sanitiser is purchased and available for upcoming tours. The Tour Guide will not shake hands nor come closer than 1m to any of the Tour Attendees.
		Tour Guide will enforce social distancing of 1m plus between members of different households and members of the public	Before tours, the Tour Guide will walk the route of the tour and make appropriate decisions regarding the safe positioning of Tour Attendees to ensure social distancing of 1m plus